

# MAXLink

Business Phone System  
Remote/Home Offices  
Mobile Workforce  
Team Collaboration  
Call Center Suite



voice



chat



video



meeting

[www.MAXLink.io](http://www.MAXLink.io)



**US** BASED  
SUPPORT



## Over 50 Essential System Features

- Find Me / Follow Me
- Call Transfer
- 3-Way Conference
- Voicemail-to-email
- Number Blocking
- Call Forwarding
- Auto Attendant
- Caller-ID with Rule Settings
- Custom on Hold Music
- Call Park & Hold
- Simultaneous Ringing
- Paging & Intercom
- Integrated Fax Server
- Boss/Secretary Mode



# MAXLink Phone Hardware





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## GRP2614

The GRP2614 is a 4-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including dual LCD screens with 40 virtual multi-purpose keys (VPKs), integrated Wi-Fi, Bluetooth support, dual Gigabit ports and more. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2614 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of busy desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2614 offers an easy-to-use and easy-to-deploy voice platform.



HD audio, handset and speakerphone with support for wide-band audio



4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys



Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage



Integrated dual-band 802.11 a/b/g/n/ac Wi-Fi



Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE



Dual LCD screens with digital BLF keys



Integrated Bluetooth



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## GBX20 (for GRP2615)

The GBX20 is an Extension Module that adds functionality, versatility and flexibility to Grandstream's GRP2615 Carrier-Grade IP Phone and GXV3350 IP Video Phone. It features a 272x480 LCD display that offers up to 40 contacts per module with support for up to 160 contacts by using 4 modules. The GBX20 supports a wide-range of advanced call features including BLF, call park/pick-up, speed-dial, presence, intercom, voice conferencing transfer/forward and much more. An ideal solution for businesses and receptionists managing high call volumes, the GBX20 ensures maximum productivity by efficiently monitoring and dispatching incoming calls.



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## Environment

### Multi-Tenant Hosted



- Little/No Control
- Highest Lifecycle Cost
- One-Size Fits All
- One goes Down All Goes Down
- QoS Impacted by Network

### Apartment

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# Environment

## Virtual Private Server



- Advanced Control
- Low Total Lifecycle Cost
- Customizable
- Service Provider Access
- Operates when Onsite ISP is Down



## Townhouse



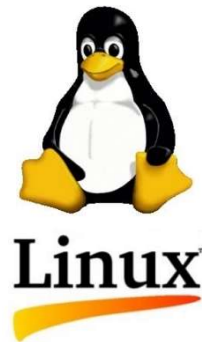
# MAXLink

# Technology

On-  
Premise



vmware®

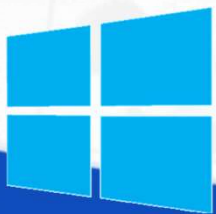


Private  
Cloud

aws

Azure

Google Cloud



Microsoft  
Hyper-v



## Advanced Security & Continuity



Call Encryption

Built-in Firewall

Intrusion Detection &  
Blocking

Password Strength  
Reporting

Unsafe Set-up Warnings

IP Blacklisting

Time-based Restrictions

System Security Checklist

Multiple Carrier Connects

Advanced Auto Failover

Full Backup & Restore

System Alert Notifications

Built-In Diagnostic Tools

Remote Problem Resolutions

High Availability Configurations



## Financial Details

### MaxLink Hardware

(1) GRP2614 Phones

(1) GBX20  
With GRP2615

### Call Services

(45) Local Telephone Numbers

9,000 Domestic  
Minutes/Month

### Enhancements

**Hardware PPTX:** \$10/mo

**Standard Support:** Included  
Remote MAXLink System Updates & Support

**Advanced Support:** \$160/mo  
On-site Support, Back-Up & Vendor Mgmt.

**Standard Install:** Included  
Connect System – 1hr Key Operator Training

**Advanced Install:** \$80/mo  
Complete Installation & System Configuration

**White-Glove Install:** \$129/mo  
Advanced Install + 1-on-1 User Training

**\$429/Month** Based on a 60-month Program

Pricing does not include taxes or gov't fees and may change without notice.